

**From:** Ring Team <events@ring.com>  
**Sent time:** 08/21/2019 06:59:22 AM  
**To:** aroechnr@jolietcity.org  
**Subject:** You're Invited to Ring's Party at IACP

---



**Shaquille O'Neal and Chief Inventor, Jamie Siminoff, are throwing a party at the House of Blues Chicago and you're invited.**



Join us as we celebrate the efforts of our **Neighbors Portal** partners in keeping neighborhoods safer. Enjoy an open bar, food, live music, and a special recognition ceremony.

[RSVP](#)

**Event Details**

Sunday, October 27, 2019  
House of Blues Chicago 329 N Dearborn Street, Chicago, IL 60654  
Doors open at 8:00 PM  
Recognition ceremony begins at 9:00 PM  
Followed by live music by Howl2Go

This party is invitation only and an RSVP is required for entry.

Please be sure to register your guests as well.

All attendees must bring their conference badge for entry.

Firearms are strictly prohibited by the venue.



---

*Copyright © 2019 Ring, All rights reserved.*

Ring

**Our mailing address is:**

Ring

1523 26th St

Santa Monica, CA 90404-3507

[Add us to your address book](#)

Want to change how you receive these emails?

You can [update your preferences](#) or [unsubscribe from this list](#).

**From:** Ring Team <events@ring.com>  
**Sent time:** 08/21/2019 06:59:22 AM  
**To:** cbotzum@jolietcity.org  
**Subject:** You're Invited to Ring's Party at IACP

---



**Shaquille O'Neal and Chief Inventor, Jamie Siminoff, are throwing a party at the House of Blues Chicago and you're invited.**



Join us as we celebrate the efforts of our **Neighbors Portal** partners in keeping neighborhoods safer. Enjoy an open bar, food, live music, and a special recognition ceremony.

[RSVP](#)

**Event Details**

Sunday, October 27, 2019  
House of Blues Chicago 329 N Dearborn Street, Chicago, IL 60654  
Doors open at 8:00 PM  
Recognition ceremony begins at 9:00 PM  
Followed by live music by Howl2Go

This party is invitation only and an RSVP is required for entry.  
Please be sure to register your guests as well.  
All attendees must bring their conference badge for entry.  
Firearms are strictly prohibited by the venue.



---

*Copyright © 2019 Ring, All rights reserved.*

Ring

**Our mailing address is:**

Ring

1523 26th St

Santa Monica, CA 90404-3507

[Add us to your address book](#)

Want to change how you receive these emails?

You can [update your preferences](#) or [unsubscribe from this list](#).

**From:** Ring Team <events@ring.com>  
**Sent time:** 08/21/2019 06:59:22 AM  
**To:** dgavin@jolietcity.org  
**Subject:** You're Invited to Ring's Party at IACP

---



**Shaquille O'Neal and Chief Inventor, Jamie Siminoff, are throwing a party at the House of Blues Chicago and you're invited.**



Join us as we celebrate the efforts of our **Neighbors Portal** partners in keeping neighborhoods safer. Enjoy an open bar, food, live music, and a special recognition ceremony.

[RSVP](#)

**Event Details**

Sunday, October 27, 2019  
House of Blues Chicago 329 N Dearborn Street, Chicago, IL 60654  
Doors open at 8:00 PM  
Recognition ceremony begins at 9:00 PM  
Followed by live music by Howl2Go

This party is invitation only and an RSVP is required for entry.  
Please be sure to register your guests as well.  
All attendees must bring their conference badge for entry.  
Firearms are strictly prohibited by the venue.



---

*Copyright © 2019 Ring, All rights reserved.*

Ring

**Our mailing address is:**

Ring

1523 26th St

Santa Monica, CA 90404-3507

[Add us to your address book](#)

Want to change how you receive these emails?

You can [update your preferences](#) or [unsubscribe from this list](#).

**From:** Ring Team <events@ring.com>  
**Sent time:** 08/21/2019 06:59:22 AM  
**To:** jegizio@jolicity.org  
**Subject:** You're Invited to Ring's Party at IACP

---



**Shaquille O'Neal and Chief Inventor, Jamie Siminoff, are throwing a party at the House of Blues Chicago and you're invited.**



Join us as we celebrate the efforts of our **Neighbors Portal** partners in keeping neighborhoods safer. Enjoy an open bar, food, live music, and a special recognition ceremony.

[RSVP](#)

#### **Event Details**

Sunday, October 27, 2019  
House of Blues Chicago 329 N Dearborn Street, Chicago, IL 60654  
Doors open at 8:00 PM  
Recognition ceremony begins at 9:00 PM  
Followed by live music by Howl2Go

This party is invitation only and an RSVP is required for entry.  
Please be sure to register your guests as well.  
All attendees must bring their conference badge for entry.  
Firearms are strictly prohibited by the venue.



---

*Copyright © 2019 Ring, All rights reserved.*

Ring

**Our mailing address is:**

Ring

1523 26th St

Santa Monica, CA 90404-3507

[Add us to your address book](#)

Want to change how you receive these emails?

You can [update your preferences](#) or [unsubscribe from this list](#).



**From:** Ring Team <videorequest@ring.com>  
**Sent time:** 08/21/2019 11:08:19 AM  
**To:** rkorczak@jolietcity.org  
**Subject:** Urgent: Joliet Police Department needs your help

This is your copy of the Request Video email.  
The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring is assisting **Ofc. Robert Korczak** of the **Joliet Police Department** in requesting videos that may help with an investigation of an incident (Incident #19-12784) that occurred near your home. Your Ring device may have captured video that could help. The Joliet Police Department is seeking videos recorded between: **August 6th from 6:00 AM CDT to 6:00 PM CDT**

Share Your Ring Videos Now

[Or check your Ring videos before sharing](#)

A message from Ofc. Korczak:

Hello I am investigating a burglary to a detached garage. Thanks for any help.

This is a time-sensitive matter, so please [review and share your Ring videos](#) as soon as possible. Thank you for making your neighborhood a safer place.

If you have any questions or concerns about this incident, please contact **Ofc. Korczak at Joliet Police Department and reference Incident #19-12784**. If you have any other questions, reply to this email to contact the Ring Team.

To learn more about video requests, visit our [FAQ](#).

Stay safe,  
**Ring Team**

*Sharing your videos with law enforcement is absolutely your choice and your privacy is our priority. With this video request, law enforcement will never have access to your Ring device and none of your information (including whether you received a request) is shared with law enforcement without your consent.*

*By choosing to [share your Ring videos](#), the Joliet Police Department will only receive select video recordings from the requested time frame, along with your email address and physical address. So if you would like to take direct action to make your neighborhood safer, [this is a great opportunity](#). If you do not wish to share your Ring videos, no additional action is needed.*

[Please unsubscribe me from future requests to share footage](#)



Email intended for [rkorczak@jolietcity.org](mailto:rkorczak@jolietcity.org)  
© 2019 Ring LLC or its affiliates 1523 26th Street Santa Monica, CA 90404  
[Privacy Notice](#) | [Support](#) | [Terms of Service](#)



**From:** Neighbors Team <neighbors@ring.com>  
**Sent time:** 09/01/2019 10:44:29 PM  
**To:** rstygar@jolietcity.org  
**Subject:** Crime Alert: Cars being tagged GDN on Ivy, Marion and Cagwin.



Neighbors by Ring

Hi Sergeant ,

A crime was just reported in your neighborhood.

Cars being tagged GDN on Ivy, Marion and Cagwin.

2 of my cars got Spray painted with GDN (gangster discipline nation) along with several of my neighbors vehicles. This happen in daylight hours! REALLY SAD! Took JPD OVER a hour to respond. WTF is happening to Joliet!!!! Ring didn't pick up anything!

[VIEW INCIDENT](#)



Keep your Neighbors informed.  
Share this Post with your neighbors via email.

---

Neighbors app by Ring

Get real-time crime and safety alerts from your neighbors.

[GET NEIGHBORS APP](#)

Click here to [unsubscribe](#) from crime emails

Email intended for rstygar@jolietcity.org.

©2019 Ring LLC or its affiliates. 1523 26th Street Santa Monica, CA 90404.

Ring and all related logos are trademarks of Ring LLC or its affiliates.

[Privacy Notice](#) | [Support](#) | [Licenses](#) | [Terms of Service](#)



**From:** Ring Team <events@ring.com>  
**Sent time:** 09/10/2019 06:59:23 AM  
**To:** aroechnr@jolietcity.org  
**Subject:** Don't Forget to RSVP to Ring's Party at IACP

---



**Shaquille O'Neal and Chief Inventor, Jamie Siminoff, are throwing a party at the House of Blues Chicago and you're invited.**



Join us as we celebrate the efforts of our **Neighbors Portal** partners in keeping neighborhoods safer. Enjoy an open bar, food, live music, and a special recognition ceremony.

[RSVP](#)

#### **Event Details**

Sunday, October 27, 2019  
House of Blues Chicago 329 N Dearborn Street, Chicago, IL 60654  
Doors open at 8:00 PM  
Recognition ceremony begins at 9:00 PM  
Followed by live music by Howl2Go

This party is invitation only and an RSVP is required for entry.

Please be sure to register your guests as well.

All attendees must bring their conference badge for entry.

Firearms are strictly prohibited by the venue.



---

*Copyright © 2019 Ring, All rights reserved.*

Ring

**Our mailing address is:**

Ring

1523 26th St

Santa Monica, CA 90404-3507

[Add us to your address book](#)

Want to change how you receive these emails?

You can [update your preferences](#) or [unsubscribe from this list](#).

**From:** Ring Team <events@ring.com>  
**Sent time:** 09/10/2019 06:59:23 AM  
**To:** cbotzum@jolietcity.org  
**Subject:** Don't Forget to RSVP to Ring's Party at IACP

---



**Shaquille O'Neal and Chief Inventor, Jamie Siminoff, are throwing a party at the House of Blues Chicago and you're invited.**



Join us as we celebrate the efforts of our **Neighbors Portal** partners in keeping neighborhoods safer. Enjoy an open bar, food, live music, and a special recognition ceremony.

[RSVP](#)

#### **Event Details**

Sunday, October 27, 2019  
House of Blues Chicago 329 N Dearborn Street, Chicago, IL 60654  
Doors open at 8:00 PM  
Recognition ceremony begins at 9:00 PM  
Followed by live music by Howl2Go

This party is invitation only and an RSVP is required for entry.

Please be sure to register your guests as well.

All attendees must bring their conference badge for entry.

Firearms are strictly prohibited by the venue.



---

*Copyright © 2019 Ring, All rights reserved.*

Ring

**Our mailing address is:**

Ring

1523 26th St

Santa Monica, CA 90404-3507

[Add us to your address book](#)

Want to change how you receive these emails?

You can [update your preferences](#) or [unsubscribe from this list](#).



**From:** [REDACTED] ring.com>  
**Sent time:** 08/14/2019 03:40:39 PM  
**To:** cbotzum@jolietcity.org  
**Subject:** FOIA Request - Joliet Police Department - Illinois

---

Thank you for notifying us of the request that you received under Illinois' open records law. We write to request that the names, email addresses, and other contact information of Ring employees be redacted from public disclosure, as indicated in the attached.

Ring employees have strong personal privacy interests in their names and contact information. As private employees of a private company, moreover, Ring employees' names and contact information are not a legitimate matter of public concern. Ring employees' interest in the privacy of their contact information thus outweighs any possible public interest in such information. *See, e.g.,* 5 U.S.C. § 552(b)(6) (exempting from disclosure under the federal Freedom of Information Act (FOIA) "personnel and medical files and similar files the disclosure of which would constitute a clearly unwarranted invasion of personal privacy"); *Associated Press v. Dep't of Justice*, 549 F.3d 62, 65 (D.C. Cir. 2008) (noting that a citizen's name and address have "been found to implicate a privacy interest cognizable under the FOIA exemptions").

If you do not intend to redact Ring employees' names and contact information, please let us know so that we can discuss further. If you have any other questions, please feel free to contact us. Thank you for coordinating.

[REDACTED]  
Associate Corporate Counsel  
[REDACTED]@ring.com

---



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



[Download the Neighbors App.](#)  
Join the new neighborhood watch.

**From:** Botzum, Chris #70 <[cbotzum@jolietcity.org](mailto:cbotzum@jolietcity.org)>  
**Sent time:** 07/03/2019 10:40:22 AM  
**To:** [REDACTED] <[REDACTED]@ring.com>  
**Subject:** Re: Quick Call

---

[REDACTED],

I will be available this afternoon for a phone call...maybe around 1:30.

Sergeant Christopher Botzum #70  
Public Affairs - Administration  
Joliet Police Department  
150 West Washington Street  
Joliet, Illinois 60432  
815-724-3044  
Email: [cbotzum@jolietcity.org](mailto:cbotzum@jolietcity.org)

---

**From:** [REDACTED] <[REDACTED]@ring.com>  
**Sent:** Monday, July 1, 2019 3:52:02 PM  
**To:** Botzum, Chris #70  
**Subject:** Quick Call

Hey Chris,

Are you in the office on Wednesday? Do you have 5-10 minutes for a quick call sometime Wednesday?

Thanks,  
Kyle

--

[REDACTED]  
Partner Success Manager  
[REDACTED]@ring.com  
714-381-6291

---



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



[Download the Neighbors App.](#)  
Join the new neighborhood watch.

[Neighbors Portal Resource Center](#)

**From:** Ring Team <videorequest@ring.com>  
**Sent time:** 07/03/2019 02:39:21 PM  
**To:** dszymanski@jolietcity.org  
**Subject:** Urgent: Joliet Police Department needs your help

This is your copy of the Request Video email.  
The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring has partnered with **Ofc. David Szymanski** of the **Joliet Police Department** to investigate an incident that occurred near your home and your Ring device captured video that may help. Joliet Police Department is seeking videos recorded between: **July 2nd from 7:00 PM to 7:00 AM on July 3rd**

[Share Your Ring Videos Now](#)

[Or check your Ring videos before sharing](#)

A message from Ofc. Szymanski:

A burglary occurred in the 1300 Block of N Raynor during the above time and on 06/24/19 at 5pm to 06/25/19 at 9am. If you have video of any suspicious individuals during these times please contact me at 815-724-3431 or dszymanski@jolietcity.org. Thanks in advance for your help.

If you would like to take direct action against crime in your community, [this is a great opportunity](#). By choosing to share your Ring videos, the Joliet Police Department will receive the videos you elect to share, along with your email address and physical address. Please note that upon receiving this email, none of your information has been released to law enforcement.

This is a time-sensitive matter, so please [review and share your Ring videos](#) as soon as possible. Thank you for making your neighborhood a safer place.

Stay safe,  
Ring Team

If you have any questions or concerns, please contact Ofc. Szymanski at Joliet Police Department or **reply to this email** to contact the Ring Team.

[Please unsubscribe me from future requests to share footage](#)



Email intended for dszymanski@jolietcity.org

[Learn more about video requests.](#)

© 2019 Ring LLC or its affiliates 1523 26th Street Santa Monica, CA 90404

[Privacy Notice](#) | [Support](#) | [Terms of Service](#)



**From:** Ring Team <videorequest@ring.com>  
**Sent time:** 07/03/2019 02:39:21 PM  
**To:** dszymanski@jolietcity.org  
**Subject:** Urgent: Joliet Police Department needs your help

This is your copy of the Request Video email.  
The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring has partnered with **Ofc. David Szymanski** of the **Joliet Police Department** to investigate an incident that occurred near your home and your Ring device captured video that may help. Joliet Police Department is seeking videos recorded between: **July 2nd from 7:00 PM to 7:00 AM on July 3rd**

[Share Your Ring Videos Now](#)

[Or check your Ring videos before sharing](#)

A message from Ofc. Szymanski:

A burglary occurred in the 1300 Block of N Raynor during the above time and on 06/24/19 at 5pm to 06/25/19 at 9am. If you have video of any suspicious individuals during these times please contact me at 815-724-3431 or dszymanski@jolietcity.org. Thanks in advance for your help.

If you would like to take direct action against crime in your community, [this is a great opportunity](#). By choosing to share your Ring videos, the Joliet Police Department will receive the videos you elect to share, along with your email address and physical address. Please note that upon receiving this email, none of your information has been released to law enforcement.

This is a time-sensitive matter, so please [review and share your Ring videos](#) as soon as possible. Thank you for making your neighborhood a safer place.

Stay safe,  
Ring Team

If you have any questions or concerns, please contact Ofc. Szymanski at Joliet Police Department or **reply to this email** to contact the Ring Team.

[Please unsubscribe me from future requests to share footage](#)



Email intended for dszymanski@jolietcity.org

[Learn more about video requests.](#)

© 2019 Ring LLC or its affiliates 1523 26th Street Santa Monica, CA 90404

[Privacy Notice](#) | [Support](#) | [Terms of Service](#)



**From:** Grizzle, Edward #50 <egrizzle@jolietcity.org>  
**Sent time:** 07/07/2019 06:51:06 AM  
**To:** Ring Team <no-reply@ring.com>  
**Subject:** Automatic reply: New Crime Alert: Truck broken into

---

I will be out of the office until July17th

**From:** Ring Team <videorequest@ring.com>  
**Sent time:** 07/09/2019 12:01:49 PM  
**To:** rkorczak@jolietcity.org  
**Subject:** Urgent: Joliet Police Department needs your help

This is your copy of the Request Video email.  
The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring is assisting **Ofc. Robert Korczak** of the **Joliet Police Department** in requesting videos that may help with an investigation of an incident that occurred near your home. Your Ring device may have captured video that could help. The Joliet Police Department is seeking videos recorded between: **June 25th from 3:00 AM to 11:58 AM**

[Share Your Ring Videos Now](#)

[Or check your Ring videos before sharing](#)

A message from Ofc. Korczak:

Hello, I am investigating a home invasion that happened in the area. Looking for any camera views. Thanks

Sharing your videos with law enforcement is absolutely your choice and your privacy is our priority. With this video request, law enforcement will never have access to your Ring device and none of your information (including whether you received a request) is shared with law enforcement without your consent.

By choosing to [share your Ring videos](#), the Joliet Police Department will receive all of your video recordings in the requested time frame, along with your email address and physical address. So if you would like to take direct action to make your neighborhood safer, [this is a great opportunity](#). If you do not wish to share your Ring videos, no additional action is needed.

This is a time-sensitive matter, so please [review and share your Ring videos](#) as soon as possible. Thank you for making your neighborhood a safer place.

Stay safe,  
**Ring Team**

If you have any questions or concerns, please contact Ofc. Korczak at Joliet Police Department or **reply to this email** to contact the Ring Team.

To learn more about video requests, visit our [FAQ](#).





Email intended for [rkorczak@jolietcity.org](mailto:rkorczak@jolietcity.org)  
© 2019 Ring LLC or its affiliates 1523 26th Street Santa Monica, CA 90404  
[Privacy Notice](#) | [Support](#) | [Terms of Service](#)

ring

**From:** Ring Team <videorequest@ring.com>  
**Sent time:** 07/09/2019 12:01:49 PM  
**To:** rkorczak@jolietcity.org  
**Subject:** Urgent: Joliet Police Department needs your help

This is your copy of the Request Video email.  
The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring is assisting **Ofc. Robert Korczak** of the **Joliet Police Department** in requesting videos that may help with an investigation of an incident that occurred near your home. Your Ring device may have captured video that could help. The Joliet Police Department is seeking videos recorded between: **June 25th from 3:00 AM to 11:58 AM**

[Share Your Ring Videos Now](#)

[Or check your Ring videos before sharing](#)

A message from Ofc. Korczak:

Hello, I am investigating a home invasion that happened in the area. Looking for any camera views. Thanks

Sharing your videos with law enforcement is absolutely your choice and your privacy is our priority. With this video request, law enforcement will never have access to your Ring device and none of your information (including whether you received a request) is shared with law enforcement without your consent.

By choosing to [share your Ring videos](#), the Joliet Police Department will receive all of your video recordings in the requested time frame, along with your email address and physical address. So if you would like to take direct action to make your neighborhood safer, [this is a great opportunity](#). If you do not wish to share your Ring videos, no additional action is needed.

This is a time-sensitive matter, so please [review and share your Ring videos](#) as soon as possible. Thank you for making your neighborhood a safer place.

Stay safe,  
**Ring Team**

If you have any questions or concerns, please contact Ofc. Korczak at Joliet Police Department or **reply to this email** to contact the Ring Team.

To learn more about video requests, visit our [FAQ](#).



Email intended for [rkorczak@jolietcity.org](mailto:rkorczak@jolietcity.org)

© 2019 Ring LLC or its affiliates 1523 26th Street Santa Monica, CA 90404

[Privacy Notice](#) | [Support](#) | [Terms of Service](#)

ring

**From:** Ring Team <videorequest@ring.com>  
**Sent time:** 07/12/2019 08:33:30 AM  
**To:** rkorczak@jolietcity.org  
**Subject:** Urgent: Joliet Police Department needs your help

This is your copy of the Request Video email.  
The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring is assisting **Ofc. Robert Korczak** of the **Joliet Police Department** in requesting videos that may help with an investigation of an incident that occurred near your home. Your Ring device may have captured video that could help. The Joliet Police Department is seeking videos recorded between: **July 10th from 10:00 AM CDT to 10:00 PM CDT**

[Share Your Ring Videos Now](#)

[Or check your Ring videos before sharing](#)

A message from Ofc. Korczak:

Subjects got robbed at gun point in the park. looking for view of suspect coming and going from area. Thanks

Sharing your videos with law enforcement is absolutely your choice and your privacy is our priority. With this video request, law enforcement will never have access to your Ring device and none of your information (including whether you received a request) is shared with law enforcement without your consent.

By choosing to [share your Ring videos](#), the Joliet Police Department will receive all of your video recordings in the requested time frame, along with your email address and physical address. So if you would like to take direct action to make your neighborhood safer, [this is a great opportunity](#). If you do not wish to share your Ring videos, no additional action is needed.

This is a time-sensitive matter, so please [review and share your Ring videos](#) as soon as possible. Thank you for making your neighborhood a safer place.

Stay safe,  
**Ring Team**

If you have any questions or concerns, please contact Ofc. Korczak at Joliet Police Department or **reply to this email** to contact the Ring Team.

To learn more about video requests, visit our [FAQ](#).



Email intended for [rkorczak@jolietcity.org](mailto:rkorczak@jolietcity.org)  
© 2019 Ring LLC or its affiliates 1523 26th Street Santa Monica, CA 90404  
[Privacy Notice](#) | [Support](#) | [Terms of Service](#)



**From:** Ring Team <videorequest@ring.com>  
**Sent time:** 07/12/2019 08:33:30 AM  
**To:** rkorczak@jolietcity.org  
**Subject:** Urgent: Joliet Police Department needs your help

This is your copy of the Request Video email.  
The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring is assisting **Ofc. Robert Korczak** of the **Joliet Police Department** in requesting videos that may help with an investigation of an incident that occurred near your home. Your Ring device may have captured video that could help. The Joliet Police Department is seeking videos recorded between: **July 10th from 10:00 AM CDT to 10:00 PM CDT**

[Share Your Ring Videos Now](#)

[Or check your Ring videos before sharing](#)

A message from Ofc. Korczak:

Subjects got robbed at gun point in the park. looking for view of suspect coming and going from area. Thanks

Sharing your videos with law enforcement is absolutely your choice and your privacy is our priority. With this video request, law enforcement will never have access to your Ring device and none of your information (including whether you received a request) is shared with law enforcement without your consent.

By choosing to [share your Ring videos](#), the Joliet Police Department will receive all of your video recordings in the requested time frame, along with your email address and physical address. So if you would like to take direct action to make your neighborhood safer, [this is a great opportunity](#). If you do not wish to share your Ring videos, no additional action is needed.

This is a time-sensitive matter, so please [review and share your Ring videos](#) as soon as possible. Thank you for making your neighborhood a safer place.

Stay safe,  
**Ring Team**

If you have any questions or concerns, please contact Ofc. Korczak at Joliet Police Department or **reply to this email** to contact the Ring Team.

To learn more about video requests, visit our [FAQ](#).



Email intended for [rkorczak@jolietcity.org](mailto:rkorczak@jolietcity.org)

© 2019 Ring LLC or its affiliates 1523 26th Street Santa Monica, CA 90404

[Privacy Notice](#) | [Support](#) | [Terms of Service](#)

ring

**From:** Lubash, Russ <rlubash@jolietcity.org>  
**Sent time:** 07/12/2019 12:31:12 PM  
**To:** Ring Team <no-reply@ring.com>  
**Subject:** Automatic reply: Tech Tips to Keep Your Ring Account Safe

---

I will be out of the office between July 10 and July 12. If you need immediate assistance, contact Cindy DeVivo at 815-724-4200.



**From:** Ring Team <videorequest@ring.com>  
**Sent time:** 06/27/2019 06:11:34 AM  
**To:** mcagle@jolietcity.org  
**Subject:** Urgent: Joliet Police Department needs your help

This is your copy of the Request Video email.  
The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring has partnered with **Detective Michael Cagle** of the **Joliet Police Department** to investigate an incident that occurred near your home and your Ring device captured video that may help. Joliet Police Department is seeking videos recorded between: **June 27th from 1:00 AM to 3:00 AM**

[Share Your Ring Videos Now](#)

[Or check your Ring videos before sharing](#)

A message from Detective Cagle:

There was an incident that took place around 0200 hours at 2007 Hastings Dr. We are attempting gather information on possible suspects or suspect vehicles. If you have any videos from the time period could you please share them with me. Thanks for the help.

If you would like to take direct action against crime in your community, [this is a great opportunity](#). By choosing to share your Ring videos, the Joliet Police Department will receive the videos you elect to share, along with your email address and physical address. Please note that upon receiving this email, none of your information has been released to law enforcement.

This is a time-sensitive matter, so please [review and share your Ring videos](#) as soon as possible. Thank you for making your neighborhood a safer place.

Stay safe,  
Ring Team

If you have any questions or concerns, please contact Detective Cagle at Joliet Police Department or **reply to this email** to contact the Ring Team.

[Please unsubscribe me from future requests to share footage](#)



[Learn more about video requests.](#)

© 2019 Ring LLC or its affiliates 1523 26th Street Santa Monica, CA 90404

[Privacy Notice](#) | [Support](#) | [Terms of Service](#)



**From:** Ring Team <videorequest@ring.com>  
**Sent time:** 06/27/2019 06:11:34 AM  
**To:** mcagle@jolietcity.org  
**Subject:** Urgent: Joliet Police Department needs your help

This is your copy of the Request Video email.  
The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring has partnered with **Detective Michael Cagle** of the **Joliet Police Department** to investigate an incident that occurred near your home and your Ring device captured video that may help. Joliet Police Department is seeking videos recorded between: **June 27th from 1:00 AM to 3:00 AM**

[Share Your Ring Videos Now](#)

[Or check your Ring videos before sharing](#)

A message from Detective Cagle:

There was an incident that took place around 0200 hours at 2007 Hastings Dr. We are attempting gather information on possible suspects or suspect vehicles. If you have any videos from the time period could you please share them with me. Thanks for the help.

If you would like to take direct action against crime in your community, [this is a great opportunity](#). By choosing to share your Ring videos, the Joliet Police Department will receive the videos you elect to share, along with your email address and physical address. Please note that upon receiving this email, none of your information has been released to law enforcement.

This is a time-sensitive matter, so please [review and share your Ring videos](#) as soon as possible. Thank you for making your neighborhood a safer place.

Stay safe,  
Ring Team

If you have any questions or concerns, please contact Detective Cagle at Joliet Police Department or **reply to this email** to contact the Ring Team.

[Please unsubscribe me from future requests to share footage](#)



[Learn more about video requests.](#)

© 2019 Ring LLC or its affiliates 1523 26th Street Santa Monica, CA 90404

[Privacy Notice](#) | [Support](#) | [Terms of Service](#)



**From:** Ring Team <videorequest@ring.com>  
**Sent time:** 06/27/2019 03:48:13 PM  
**To:** mcagle@jolietcity.org; [REDACTED] ring.com>  
**Subject:** Video Request Submission for June 27th from 1:00am-3:00am

---

Hi Detective Cagle,

The Ring Neighbors Portal Team received a video directly from a Ring user in response to your video request for June 27th from 1:00am-3:00am. The video in question is attached to bottom of this email.

The Ring user's contact info is below:

Name: [REDACTED]

Email address: [REDACTED]

We hope it helps with your investigation.

In case you need further assistance, your agency's Partner Success Manager, [REDACTED], is copied to this email.

Stay Safe,  
Ring Neighbors Portal Team

 [\\_RingVideo\\_20190627\\_092253.mp4](#)

**From:** Ring Team <videorequest@ring.com>  
**Sent time:** 06/27/2019 03:48:13 PM  
**To:** mcagle@jolietcity.org; [REDACTED] [REDACTED] ring.com>  
**Subject:** Video Request Submission for June 27th from 1:00am-3:00am

---

Hi Detective Cagle,

The Ring Neighbors Portal Team received a video directly from a Ring user in response to your video request for June 27th from 1:00am-3:00am. The video in question is attached to bottom of this email.

The Ring user's contact info is below:

Name: [REDACTED]

Email address: [REDACTED]

We hope it helps with your investigation.

In case you need further assistance, your agency's Partner Success Manager, [REDACTED] is copied to this email.

Stay Safe,  
Ring Neighbors Portal Team

 [\\_RingVideo\\_20190627\\_092253.mp4](#)

**From:** [REDACTED] [REDACTED] ring.com>  
**Sent time:** 07/01/2019 03:52:02 PM  
**To:** Botzum, Chris #70 <cbotzum@jolietcity.org>  
**Subject:** Quick Call

---

Hey Chris,

Are you in the office on Wednesday? Do you have 5-10 minutes for a quick call sometime Wednesday?

Thanks,

[REDACTED]

--

[REDACTED]  
Partner Success Manager  
[REDACTED] [ring.com](mailto:[REDACTED]@ring.com)  
[REDACTED]

---

ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



[Download the Neighbors App.](#)  
Join the new neighborhood watch.

**[Neighbors Portal Resource Center](#)**

**From:** [REDACTED] [REDACTED] ring.com>  
**Sent time:** 07/01/2019 03:52:02 PM  
**To:** Botzum, Chris #70 <cbotzum@jolietcity.org>  
**Subject:** Quick Call

---

Hey Chris,

Are you in the office on Wednesday? Do you have 5-10 minutes for a quick call sometime Wednesday?

Thanks,

[REDACTED]

--

[REDACTED]  
Partner Success Manager  
[REDACTED] [ring.com](mailto:[REDACTED]@ring.com)  
[REDACTED]

---

ring

1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



[Download the Neighbors App.](#)  
Join the new neighborhood watch.

**[Neighbors Portal Resource Center](#)**



**From:** Klancher, Robert #185 <rklancher@jolietycity.org>  
**Sent time:** 07/01/2019 04:30:45 PM  
**To:** [REDACTED] [REDACTED] ring.com>  
**Subject:** Neighbor portal question

---

Hi [REDACTED],

I've been commenting on the portal and things are going well. Question...Is there a way to just send a message or post to all users (neighbors) within the city? Such as if I wanted to provide tips or general info such as city ordinances etc.? If not, I think it would be a great addition to the portal for us to further communicate with the community.

Let me know.

-Bob

Ofc. R. Klancher #185  
Neighborhood Oriented Police Team (NOPT)  
Second and Richards Area

Joliet Police Department  
150 W. Washington St.  
Joliet, IL 60432

815-724-3247 office  
[REDACTED]

*"Working with the community for a safe City"*

This email transmission may contain information that is privileged, confidential and/or exempt from disclosure under applicable law and is for use of the addressee(s) only. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution, reliance upon, or use of the information contained herein is strictly prohibited. If you received this transmission in error, please immediately contact the sender, and destroy the material in its entirety, whether in electronic or hard copy format, either by deletion or otherwise.

**From:** [REDACTED] ring.com>  
**Sent time:** 07/01/2019 04:53:21 PM  
**To:** Klancher, Robert #185 <rklancher@jolietcity.org>  
**Subject:** Re: Neighbor portal question

---

Hi Bob,

Thanks for reaching out! Great to hear that things are going well.

Answering your questions here:

1. There is currently no way to direct message users. You'll have to comment on a post or reply to one of their comments to engage. Best practices here are to provide your email address or direct line and have them contact you directly.
2. There is currently no way to create a post for the entire jurisdiction/city. Best practices for this is to create the same post using two separate addresses across the jurisdiction. This should increase the amount of users who see that information.
  1. Note: We are working on having capability to post to entire city/larger area. This should hopefully be going live in the next month or two (fingers crossed!).

Please let me know if there's anything else I can do to help. Glad to see Joliet PD commenting more in Portal!

On Mon, Jul 1, 2019 at 2:30 PM Klancher, Robert #185 <[rklancher@jolietcity.org](mailto:rklancher@jolietcity.org)> wrote:

Hi [REDACTED]

I've been commenting on the portal and things are going well. Question...Is there a way to just send a message or post to all users (neighbors) within the city? Such as if I wanted to provide tips or general info such as city ordinances etc.?

If not, I think it would be a great addition to the portal for us to further communicate with the community.

Let me know.

-Bob

Ofc. R. Klancher #185

Neighborhood Oriented Police Team (NOPT)

Second and Richards Area

Joliet Police Department

150 W. Washington St.

Joliet, IL 60432

[REDACTED]

*“Working with the community for a safe City”*

This email transmission may contain information that is privileged, confidential and/or exempt from disclosure under applicable law and is for use of the addressee(s) only. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution, reliance upon, or use of the information contained herein is strictly prohibited. If you received this transmission in error, please immediately contact the sender, and destroy the material in its entirety, whether in electronic or hard copy format, either by deletion or otherwise.

--

[REDACTED]

Partner Success Manager

[REDACTED] [ring.com](https://ring.com)

[REDACTED] ■



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](https://www.ring.com)



[Download the Neighbors App.](#)  
Join the new neighborhood watch.

**[Neighbors Portal Resource Center](#)**

**From:** [REDACTED] ring.com>  
**Sent time:** 07/01/2019 04:53:21 PM  
**To:** Klancher, Robert #185 <rklancher@jolietcity.org>  
**Subject:** Re: Neighbor portal question

---

Hi Bob,

Thanks for reaching out! Great to hear that things are going well.

Answering your questions here:

1. There is currently no way to direct message users. You'll have to comment on a post or reply to one of their comments to engage. Best practices here are to provide your email address or direct line and have them contact you directly.
2. There is currently no way to create a post for the entire jurisdiction/city. Best practices for this is to create the same post using two separate addresses across the jurisdiction. This should increase the amount of users who see that information.
  1. Note: We are working on having capability to post to entire city/larger area. This should hopefully be going live in the next month or two (fingers crossed!).

Please let me know if there's anything else I can do to help. Glad to see Joliet PD commenting more in Portal!

On Mon, Jul 1, 2019 at 2:30 PM Klancher, Robert #185 <[rklancher@jolietcity.org](mailto:rklancher@jolietcity.org)> wrote:

Hi [REDACTED]

I've been commenting on the portal and things are going well. Question...Is there a way to just send a message or post to all users (neighbors) within the city? Such as if I wanted to provide tips or general info such as city ordinances etc.?

If not, I think it would be a great addition to the portal for us to further communicate with the community.

Let me know.

-Bob

Ofc. R. Klancher #185

Neighborhood Oriented Police Team (NOPT)

Second and Richards Area

Joliet Police Department

150 W. Washington St.

Joliet, IL 60432

[REDACTED]

*“Working with the community for a safe City”*

This email transmission may contain information that is privileged, confidential and/or exempt from disclosure under applicable law and is for use of the addressee(s) only. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution, reliance upon, or use of the information contained herein is strictly prohibited. If you received this transmission in error, please immediately contact the sender, and destroy the material in its entirety, whether in electronic or hard copy format, either by deletion or otherwise.

--

[REDACTED]

Partner Success Manager

[REDACTED] [ring.com](https://ring.com)

[REDACTED]



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](https://www.ring.com)



[Download the Neighbors App.](#)  
Join the new neighborhood watch.

**[Neighbors Portal Resource Center](#)**

**From:** Ring Team <videorequest@ring.com>  
**Sent time:** 07/23/2019 11:07:57 AM  
**To:** kliebermann@jolietcity.org  
**Subject:** Urgent: Joliet Police Department needs your help

This is your copy of the Request Video email.  
The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring is assisting **Ofc. Kent Liebermann** of the **Joliet Police Department** in requesting videos that may help with an investigation of an incident that occurred near your home. Your Ring device may have captured video that could help. The Joliet Police Department is seeking videos recorded between: **July 15th from 1:00 PM CDT to 4:00 PM CDT**

[Share Your Ring Videos Now](#)

[Or check your Ring videos before sharing](#)

A message from Ofc. Liebermann:

We are reaching out for any possible video or information in connection to a burglary/package theft that occurred in the area in the above time frame. Please let us know of any suspicious activity. Please contact me at 815-724-3238 Thank you!

Sharing your videos with law enforcement is absolutely your choice and your privacy is our priority. With this video request, law enforcement will never have access to your Ring device and none of your information (including whether you received a request) is shared with law enforcement without your consent.

By choosing to [share your Ring videos](#), the Joliet Police Department will receive all of your video recordings in the requested time frame, along with your email address and physical address. So if you would like to take direct action to make your neighborhood safer, [this is a great opportunity](#). If you do not wish to share your Ring videos, no additional action is needed.

This is a time-sensitive matter, so please [review and share your Ring videos](#) as soon as possible. Thank you for making your neighborhood a safer place.

Stay safe,  
**Ring Team**

If you have any questions or concerns, please contact Ofc. Liebermann at Joliet Police Department or **reply to this email** to contact the Ring Team.

To learn more about video requests, visit our [FAQ](#).

[Please unsubscribe me from future requests to share footage](#)



Email intended for [kliebermann@jolietcity.org](mailto:kliebermann@jolietcity.org)

© 2019 Ring LLC or its affiliates 1523 26th Street Santa Monica, CA 90404

[Privacy Notice](#) | [Support](#) | [Terms of Service](#)



**From:** Ring Team <videorequest@ring.com>  
**Sent time:** 07/23/2019 11:12:04 AM  
**To:** kliebermann@jolietcity.org  
**Subject:** Urgent: Joliet Police Department needs your help

This is your copy of the Request Video email.  
The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring is assisting **Ofc. Kent Liebermann** of the **Joliet Police Department** in requesting videos that may help with an investigation of an incident that occurred near your home. Your Ring device may have captured video that could help. The Joliet Police Department is seeking videos recorded between: **July 15th from 8:00 PM CDT to 8:00 AM CDT on July 16th**

[Share Your Ring Videos Now](#)

[Or check your Ring videos before sharing](#)

A message from Ofc. Liebermann:

We are reaching out for any possible video or information in connection to a burglary to motor vehicle that occurred in the area in the above time frame(most likely overnight). Please let us know of any suspicious activity. Please contact me at 815-724-3238  
Thank you!

Sharing your videos with law enforcement is absolutely your choice and your privacy is our priority. With this video request, law enforcement will never have access to your Ring device and none of your information (including whether you received a request) is shared with law enforcement without your consent.

By choosing to [share your Ring videos](#), the Joliet Police Department will receive all of your video recordings in the requested time frame, along with your email address and physical address. So if you would like to take direct action to make your neighborhood safer, [this is a great opportunity](#). If you do not wish to share your Ring videos, no additional action is needed.

This is a time-sensitive matter, so please [review and share your Ring videos](#) as soon as possible. Thank you for making your neighborhood a safer place.

Stay safe,  
**Ring Team**

If you have any questions or concerns, please contact Ofc. Liebermann at Joliet Police Department or **reply to this email** to contact the Ring Team.



To learn more about video requests, visit our [FAQ](#).

[Please unsubscribe me from future requests to share footage](#)



Email intended for [kliebermann@jolietcity.org](mailto:kliebermann@jolietcity.org)

© 2019 Ring LLC or its affiliates 1523 26th Street Santa Monica, CA 90404

[Privacy Notice](#) | [Support](#) | [Terms of Service](#)

ring

**From:** Ring Team <videorequest@ring.com>  
**Sent time:** 07/23/2019 11:15:06 AM  
**To:** kliebermann@jolietcity.org  
**Subject:** Urgent: Joliet Police Department needs your help

This is your copy of the Request Video email.  
The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring is assisting **Ofc. Kent Liebermann** of the **Joliet Police Department** in requesting videos that may help with an investigation of an incident that occurred near your home. Your Ring device may have captured video that could help. The Joliet Police Department is seeking videos recorded between: **July 18th from 1:00 AM CDT to 4:00 AM CDT**

Share Your Ring Videos Now

[Or check your Ring videos before sharing](#)

A message from Ofc. Liebermann:

We are reaching out for any possible video or information in connection to a home invasion that occurred in the area in the above time frame. Please let us know of any suspicious activity. Please contact me at 815-724-3238 Thank you!

Sharing your videos with law enforcement is absolutely your choice and your privacy is our priority. With this video request, law enforcement will never have access to your Ring device and none of your information (including whether you received a request) is shared with law enforcement without your consent.

By choosing to [share your Ring videos](#), the Joliet Police Department will receive all of your video recordings in the requested time frame, along with your email address and physical address. So if you would like to take direct action to make your neighborhood safer, [this is a great opportunity](#). If you do not wish to share your Ring videos, no additional action is needed.

This is a time-sensitive matter, so please [review and share your Ring videos](#) as soon as possible. Thank you for making your neighborhood a safer place.

Stay safe,  
**Ring Team**

If you have any questions or concerns, please contact Ofc. Liebermann at Joliet Police Department or **reply to this email** to contact the Ring Team.

To learn more about video requests, visit our [FAQ](#).

[Please unsubscribe me from future requests to share footage](#)



Email intended for [kliebermann@jolietcity.org](mailto:kliebermann@jolietcity.org)

© 2019 Ring LLC or its affiliates 1523 26th Street Santa Monica, CA 90404

[Privacy Notice](#) | [Support](#) | [Terms of Service](#)

ring